



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT: ELIZABETH ANN BEAMON )  
SERIAL NO.: 09/728,195 ) ART UNIT  
FILED: November 30, 2000 ) 2643  
FOR: UTILITIES MODULE FOR ) EXAMINER:  
PROACTIVE MAINTENANCE ) Tran,  
APPLICATION ) Quoc D.

9/A  
10/4/03  
TKK

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

SEP 23 2003

Technology Center 2600

**AMENDMENT**

Sir:

Applicant respectfully requests entry of the following amendment and remarks contained herein in response to the Office Action mailed on June 18, 2003. Applicant respectfully submits that the amendment and remarks contained herein place the instant application in condition for allowance.